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Issue 1.6

Welcome to Spring 2022

I hope you are all well.

I apologise for the delay in getting this newsletter out to you, it has been a busy start to the year but I am writing this now with the sun shining and the trees starting to blossom and after a case of Covid I am smiling going into the weekend. Although the challenges have not completely gone away spring is finally coming and things are starting to feel a little more normal.

In this months newsletter I wanted to talk to you about what I have been doing with the beginning of my year and to hopefully give you an indication of my commitment to you all as loyal landlords.

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QUALIFICATIONS



The first bit of good news I would like to share with you is the passing of my Level 3 Qualification of 'Residential Letting and Property Management'. It has been a tough couple of years trying to get this completed with Covid restrictions in place but I have loved every minute of it knowing I am in a better position to help you all with looking after your investments. I am also a registered member of ARLA which is a professional body for the property sector.

Secondly if you are a HMO landlord you may have heard from me in regards to the inflation of utilities and where you stand with your properties. If you haven't heard from me, you certainly will as I am working my way through all of our managed houses ensuring you are getting an adequate income to cover these rising costs.

If anyone would like to discuss this with me please do not hesitate to contact me.

Maintenance

It has also been a busy couple of months for boiler problems and of course the fall out of Storm Eunice with many fallen roof tiles and broken fence panels.

If any of you have been contacted in regards to these issues I would like to reassure you that if they haven't already been fixed they will be but as you can imagine contractors are busy and are still fighting with the elements.

As I have mentioned before we are always looking to increase our portfolio of tradesman so if anyone knows of any who would be interested in working with us please ask them to get in touch.

We are particularly looking for reliable:

- * Handymen
- * Decorators

Five Star Service

We have also welcomed a new member of staff to our team, Jenny, who is helping us out within the office so be sure to say welcome if she answers the phone.

This will not only help me to continue managing your properties to the standard you would expect but also to develop our business and to help us grow.

In order to do this we are trying to increase our visibility online so if you can please follow us on Facebook and if you haven't already done so review us on Google. Taking five minutes to leave a review of our service makes all the difference to me being able to help other landlords receive a five star service.

Thank you in anticipation.



If anyone has any topics they would like covered in our Newsletter please let me know?

Thank you

Emily Meek

Lettings Consultant